



BLACK FOREST

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Warranty & Returns

All products carry a full one year, limited warranty due to workmanship/material/manufacturers defect or a manufacturer warranty, whichever is greater. Black Forest, Ltd. will at its option replace, repair, or refund an amount not to exceed the original purchase price of products, not including the cost of precious stones, constructed of at least 10k precious metal quality in the event of workmanship or material defect for a period of one year from date of shipment. All other metal products are warranted to be free from manufacturing defect at the time of shipment from the factory and are not warranted for tarnish or discoloration. Workmanship or material failure of synthetic stones will be covered by replacement at no cost or refund of an amount not to exceed the original purchase price for a period of 1 year from the date of shipment. Abuse, neglect, discoloration or oxidation of base metal, gold products of less than 10K value, or Sterling silver products will not be covered. Precious stones are warranted to be free from defect at the time of shipment from the factory. There is no warranty for loss of precious stones. Black Forest shall not be liable for any other damage whatsoever, including lost profits or any other incidental or consequential damages, by reason of defect, delay, or other breach or claimed breach of these terms, and disclaims any liability for such damage to the full extent. Such disclaimers are protected by Minnesota's enactment of the Uniform Commercial Code, Minnesota Statutes Section 336.2-719. Any product requiring warranty consideration must be returned in accordance with "Return" policy to our factory for evaluation. You may incur unnecessary charges if you ship product to Black Forest without prior authorization. Items returned without authorization will be disposed 30 days after receipt. A quote for repairs not covered will be furnished before any repair is started. "This warranty gives you specific legal rights and you may also have other rights which vary from state to state."

Returns will not be accepted by the factory without a "Return Goods Authorization" issued by Black Forest. Acceptance of returned goods does not constitute a credit or refund. All authorizations for returns other than those which are specifically for consideration of applicable workmanship or material defects as determined by Black Forest must be requested within 10 days of shipment. You may incur unnecessary charges if you ship product to Black Forest without prior authorization.